



Your Complete How To Guide For Using **IFA Rewards**





How to Guide:

Access Coupons, Retail Specials and Travel Discounts



How to access IFA Rewards

(Download the IFA App)



- 1 Open the Google Play Store or Apple App Store on your Smartphone
- 2 Search for the IFA App
- 3 Click 'Install'
- 4 Register



SAVE MORE WITH YOUR

Specials!



IFA Rewards offers Specials that are updated regularly to ensure you save more!

- 1 Open the IFA App
- 2 Navigate to your 'Rewards' section
- 3 Click on 'Redeem'
- 4 Click on 'Specials'
- 5 Select the desired special (Jet, Edgars, CNA)
- 6 Present the onscreen voucher to the cashier
- 7 Pay the discount amount and enjoy your savings!

How to use your coupons



- 1 Open the IFA App
- 2 Navigate to your 'Rewards' section
- 3 Select store (Dis-Chem, Shoprite, Checkers or Checkers Hyper)
- 4 Add relevant products to your basket
- 5 Click on 'Redeem'
- 6 Once happy with your summary, confirm
- 7 Your basket will generate a coupon code per product that you can show to the teller
- 8 For all redeemed Dis-Chem products, you will receive a coupon code that will expire in 24 hours
- 9 Go through each coupon code with the teller
- 10 Present coupon code to teller for all your discounted Dis-Chem products in your basket

How to access your travel discounts



- 1 Call Direct Rewards on 087 825 1152
- 2 Provide your travel details to the agent who will assist you with your booking
- 3 Pay the discounted value into the bank account details provided (via email, SMS or telephonically)
- 4 Once payment reflects, you will receive your booking code (via email or SMS)
- 5 Ensure you have your booking code
- 6 Enjoy your savings and safe travels!

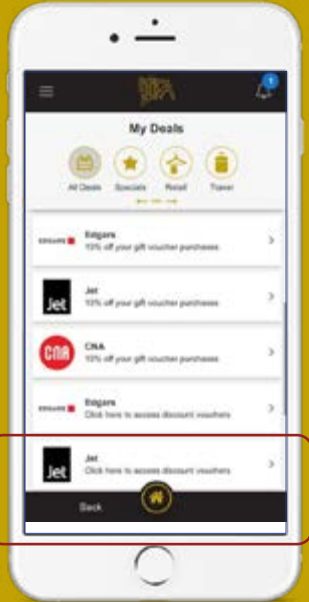


How to Guide: Gift cards

Purchase and Redeem a Gift Cards and get rewarded!

GO TO REWARDS...

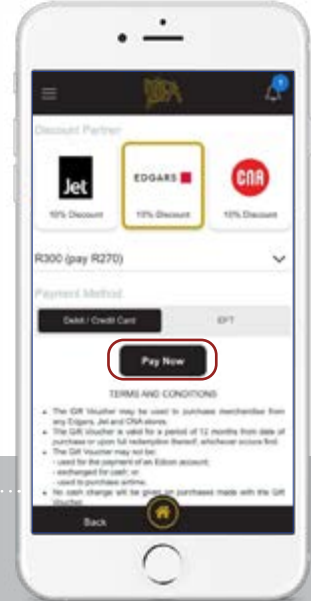
1 Click on Redeem



2

Select a deal

3 Buy now



4

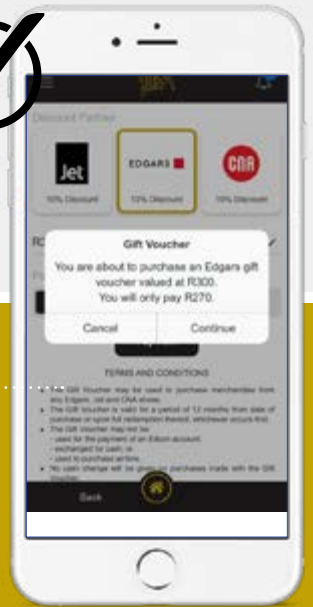
Select Amount from drop down menu

Enjoy a **10%** savings on this amount!



Select Payment Method

6 Confirm Payment and continue



8 Go to "My Wallet"



7 Complete PayU payment process

9 Go to "Vouchers"



10 Open Voucher



11 Provide gift card code to Cashier at partner Store



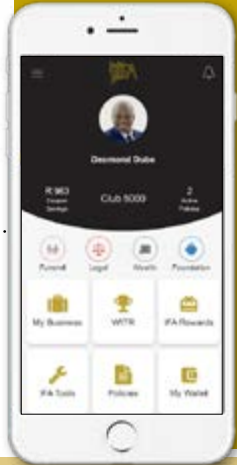


How to Guide: Dining

Get up to R100 back every time you eat out with IFA Rewards from over 1,000 restaurants country wide.

1

Already Registered?



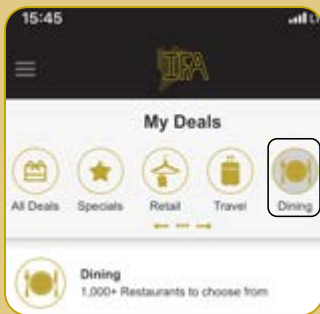
Open the IFA App and select Rewards

Go to 'My Deals'

Not YET Registered?

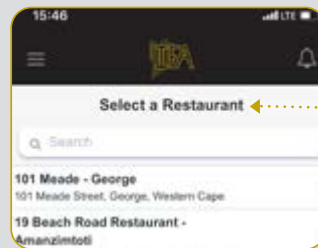
- 1 Open the Google Play Store or Apple App Store on your Smartphone
- 2 Search for the IFA App
- 3 Download
- 4 Register for Rewards
- 5 Select IFA Rewards

2 Access Dining



Click on the dining icon

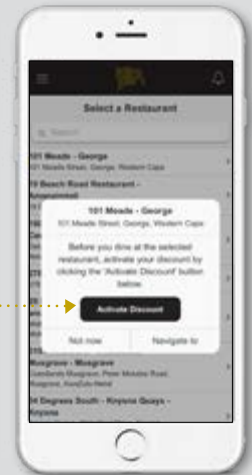
3 Restaurant Search



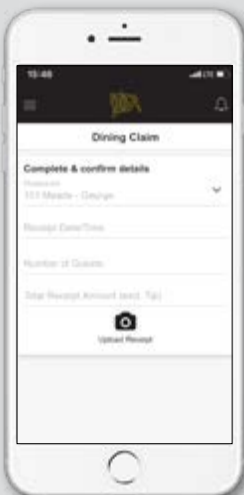
Select restaurant

Activate discount

Confirm contact details



4 Claim for your meal



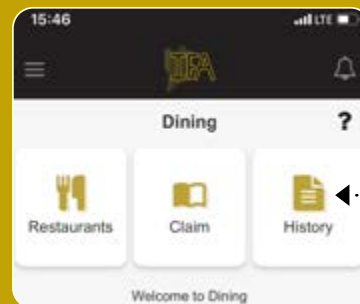
Claim has a list of activated discounts

- Tap on the activated discount
- Complete the claim details
- Snap a photo of the receipt
- Upload a maximum of 3 photos of the receipt.
- Submit

You will be prompted to enter your banking details when you claim for the first time. Thereafter, you must confirm your banking details upon each claim.

Once details are confirmed, your claim is automatically submitted. Your submission will be processed within 5 working days.

5 View your Dining Claim History



Select history to see submitted claims and previous successful claims paid

Please note that you are limited to 3 DINING CLAIMS PER DAY (Breakfast, lunch and supper). Furthermore, you can only make 1 CLAIM PER ANY GIVEN RESTAURANT PER DAY.

Approved claims are limited to R1,000 PER MONTH.

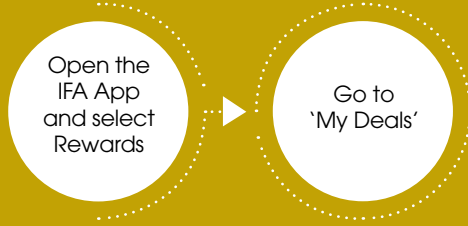


How to Guide: Movies

Save from **10%** to **50%** on movie tickets with IFA Rewards.

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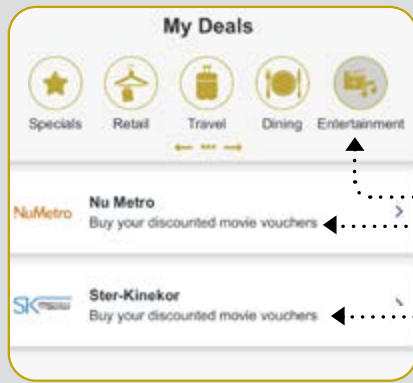
Already Registered?



Not YET Registered?

- 1 Open the Google Play Store or Apple App Store on your Smartphone
- 2 Search for the IFA App
- 3 Download
- 4 Register for Rewards
- 5 Select IFA Rewards

2 Access Entertainment



SAVE ON MOVIES NOW WITH IFA REWARDS

NuMetro
SAVE UP TO **50% ON SELECTED MOVIE TICKETS!**

SK GREAT MEMBERS OF THE GREAT
SAVE **10% ON MOVIE TICKETS AT SELECTED CINEMAS.**

Note that you will be directed to the appropriate cinema page

3 Buy your movie voucher

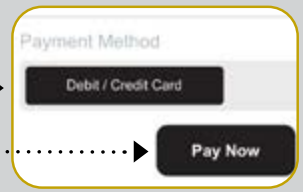
Click on 'Buy Now'

Select the number of vouchers you want to purchase



4 Complete your transaction

- Choose your payment method: debit card / credit card or EFT
- Select 'Pay Now' to complete the transaction.



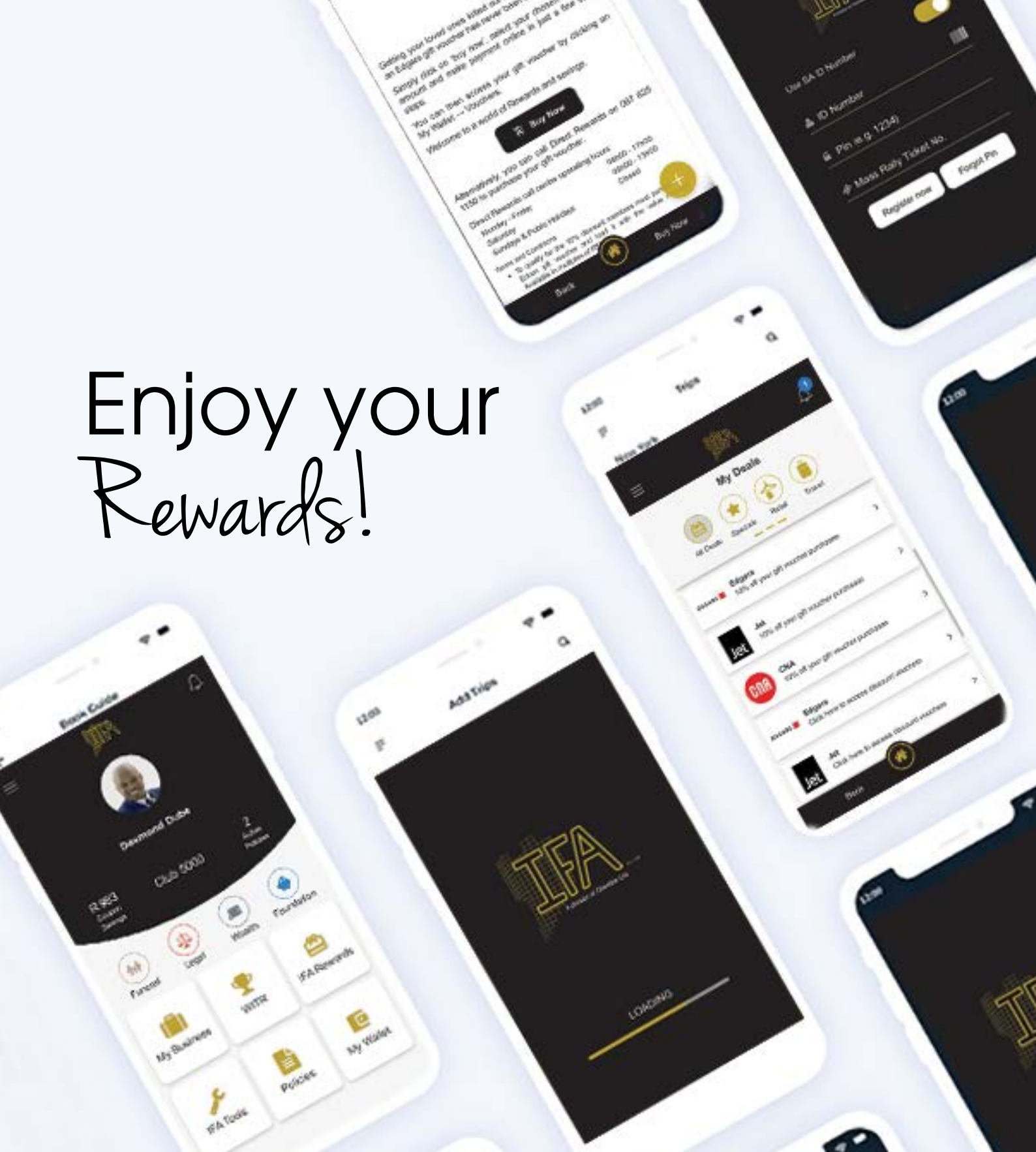
5 Redeem your movie vouchers

- 1 Click on 'My Wallet'
- 2 Click on 'Vouchers'
- 3 Select your movie voucher
- 4 Go to a participating Nu Metro or Ster-Kinekor cinema. You can also book online, use their self-service terminals or contact their call centres.
- 5 Redeem your vouchers
- 6 Enjoy your movie!

If you click on Cinemas, you will find a list of participating Cinemas.

Each Rewards Member is **LIMITED TO 30 MOVIE VOUCHERS ACROSS CINEMAS** (Nu Metro and Ster-Kinekor) per month. 3D, Popcorn & Drink Vouchers can be purchased.

Enjoy your Rewards!



IFA Rewards is an optional loyalty benefit available to policyholders and is provided by Clientèle Benefits Company (Pty) Ltd. For any queries pertaining to IFA Rewards or the App, please call 011 320 3207. For IFA Rewards Terms and Conditions, visit www.ifa.co.za.